

# EF'S JOB-LOSS MONEY-BACK GUARANTEE

FREE PROTECTION FOR YOUR TOUR

PROTECTION CONFIDENCE  
SAFETY  
SUPPORT  
SECURITY  
STABILITY  
ASSURANCE

Our goal is to make educational travel affordable for as many students as possible. Now, Smithsonian Student Travel is helping students and their families protect their travel investments with the ultimate peace of mind.

**We are proud to introduce EF's Job-Loss Money-Back Guarantee for Smithsonian Student Travel tours.**

### What is it?

EF's Job-Loss Money-Back Guarantee protects travel investments in the event of a job loss in the family. Any traveler whose family suffers a loss of employment can recover nearly all of their money if they choose to cancel their Smithsonian Student Travel tour. Participants who cancel due to the loss of a job in the family—even up to the day before their tour's departure—are eligible to receive a refund of all monies paid (minus nonrefundable fees and a maximum of \$100 in cancellation fees).

### Why is it important?

EF's Job-Loss Money-Back Guarantee takes the worry out of investing in an educational tour. Parents can now confidently enroll their children and make payments knowing that their investments are protected in the event of an unfortunate job loss.

### Who's covered?

Our new cash-back guarantee automatically covers any Smithsonian Student Travel participant traveling on a 2009 tour (departing after April 1) or any participant who signs up for a 2010 tour by May 31, 2009.

### How does it work?

In the unfortunate situation that a traveler suffers a job loss in the family and chooses to cancel their tour, the participant needs to file a claim within 14 days. Simply call 1.888.333.9756, and one of our customer service representatives will help start a job-loss claim.

#### EXAMPLE OF HOW OUR GUARANTEE WORKS

A participant is due to depart for Washington, D.C.: The Capital Tour on June 16, but there's a job loss in her family the week before she leaves. If they decide to cancel her tour, here's how much they'd get back:

\$1,125	Total cost of tour to Washington, D.C.
-\$150	Nonrefundable Enrollment Fee
-\$100	Cancellation fee
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<b>\$875</b>	<b>TOTAL CASH AMOUNT REFUNDED*</b>

### Where can I find out more?

For more details and \*Terms and Conditions, please visit [www.SmithsonianStudentTravel.com](http://www.SmithsonianStudentTravel.com). Also, parents and students can call our customer service department anytime at 1.888.333.9756.